SAP Concur

SAP Concur Security Evaluations

Quick sheet for security & compliance relevant documentation with links to the SAP Trust Center and other useful sources.

Agreements	• Service Description guide (link)
	• Cloud Service Agreements (link), see for:
	   o General Terms and Conditions
	   o Data Processing Agreement
	   o Service Level Agreement
	   o Support schedule
	   o Technical & organisational measures (TOMS)
	   o Data Center locations
	   o SAP Concur supplemental terms
	• Video: SAP cloud contracts and each building block (link)

Security & Compliance	• SAP Trust Center – Security trust model landing page (link)
	• SAP Cloud Services
	   o S-SDLC: Secure Software Development Lifecycle (link)
	   o Incident Management (link)
	   o Security Products and Solutions Newsletter (link)
	• SAP Concur
	   o SAP Help - Protect your SAP Concur cloud (link)
	   o Service Status (link)
	   o Single Sign-On Setup guide (link)
	   o SFTP Setup Guide (link)
	   o Setting up Web Services Authentication (link)

Certifications & Audits	• SAP Trust Center - Compliance landing page (link), see for: **ISO** *SAP Concur:* ISMS - ISO 27001 BCMS - ISO 22301 *SAP Corporate:* Development QMS – ISO 9001 Services ISMS – ISO 27001 **AICPA SOC** *SAP Concur:* SSAE18/ISAE3402 SOC1 ISAE3000 SOC 2 (type II) **PCI** *SAP Concur:* PCI DSS **bsi.** *SAP Corporate:* Data Privacy (PIMS) - BS 10012 • Video: the SAP data security framework (link)

Data privacy	**Data Protection and Privacy**
	• Data Protection and Privacy landing page (link)
	   o See for how SAP embeds data protection and privacy features by design into its products & services
	   o SAP statements provided to address DP-specific topics such as regulatory requirements including GDPR, Schrems II, updates to SCCs, international data transfers, and transfer impact assessments
	   o Due diligence and supplier onboarding process for SAP third party suppliers / sub processors (link)
	• SAP Concur data retention tool (setup guide, user guide)
	   o Control how SAP Concur stores data based on who, when and where criteria. The feature removes the data by anonymizing, deleting, or obfuscating the data

	Other topics • SAP Concur Community – a source for FAQs & technical guidance (link) • SAP Help - Concur documentation landing page (link) • SAP ICS - Integrations with SAP systems (on premise, S/4 2020+, S/4 cloud) • Integration with external systems (link) • SAP Concur app center (link) • SAP Concur Supported Configurations (link)

THE BEST RUN **SAP**